



## Missendens Community Board minutes

Minutes of the meeting of the Missendens Community Board held on Thursday 19 January 2023 in Via Video Conference, commencing at 7.00 pm and concluding at 8.30 pm.

### **BC Councillors present**

P Martin (Chairman), M Harker OBE (Vice-Chairman) and J Waters

### **Others in attendance**

L Charleston (CB Manager) and K Farooqi

### **Apologies**

H Wallace

### **Agenda Item**

#### **1 Chairman's Welcome**

The chairman welcomed attendees to the meeting.

Present:

Vanessa Martin (GMPC)

Mike Johnstone (GMPC)

Barbara Rowett

Robert Gibson

Peter Healy

Stuart Grosse (Bucks Fire Service)

Mike Etkind

Colin Veysey

Wendy Gray

Dave Rollins

Kyle Banks

Pei-Ling Harper

Officers:

Lindsey Vallis

Liz Charleston

Katharine Farooqi

Nicola Surman

Amy Jenner

#### **2 Apologies and Declarations of Interest**

Apologies were received from Cllr Heather Wallace, Jill Stiel, John Cadman, Anne Hewett, Stephen Burke, Carole Eaden, Marcia Lloyd-Webb and Mark Olsen.

There were no declarations of interest.

### **3 Minutes of the last meeting**

An update on Little Kingshill Baptist Church was provided after an informative presentation from Minister Martin Hatfield at the last Board meeting. The church has been put in touch with Krissie Hutton at Buckinghamshire Council to ensure youth activities are considered in the new build. There was also the opportunity to work with Volunteer it Yourself, a charity who work with young people on building projects to give them experience and training of building trades.

The minutes of the meeting held 19<sup>th</sup> October 2022 were agreed as an accurate record.

### **4 Council Update and Introduction to Lindsey Vallis, Service Director, Integrated Transport**

The Chairman welcomed Lindsay Vallis, Interim Service Director for Integrated Transport as the new Council Senior Officer Guided Mentor for Missendens Community Board.

An update on Council business was provided, the information is appended to these minutes. The following points were highlighted:

- The local heritage list received over 2650 nominations with 750 sites reviewed in phase one of the project. The remaining sites would be looked at in phase two. Further information is available at <https://local-heritage-list.org.uk/buckinghamshire>
- Members of the Board queried community transport schemes and taxi arrangements for SEN residents beyond school age. Members were welcomed to email Lindsay or the transport team for further investigation. It was highlighted Lindsay would provide usage details for the no. 41 bus service from Prestwood as there were concerns the service had been reduced.
- The proposed locations for electric vehicle would be discussed by Town and Parish Councils by 28<sup>th</sup> January.
- In relation to the Local Plan over 700 sites were submitted for consideration. The team were currently evaluating these for suitability and an interactive map would be published.
- The Council were in the process of setting the budget, a one-year revenue budget and four-year capital programme. The budget would be subject to scrutiny committee and will be discussed at the full Council meeting on 22<sup>nd</sup> February 2023.
- The Visitor and Tourism Economy survey was live and would be running until 17 February 2023. Buckinghamshire residents, business owners and other tourism stakeholders can complete the survey. Responses from the survey

would help inform the tourism strategy plan. Further information is available at [The Visitor Economy in Buckinghamshire - Your Voice Bucks - Citizen Space](#)

There was a discussion regarding the Council's estates strategy and the reduction of office space in Amersham. It was highlighted staffing levels had been monitored and services had been harmonised through service reviews.

## **5 Funding Update**

Liz Charleston, Community Board Manager provided an update on funding.

It was highlighted Community Board grants had supported the following projects: Great Missenden Parish Council speed survey, Misbourne School youth area, Little Kingshill Baptist Church outdoor furniture, Little Missenden Parish Council bench installation, Kings Church Amersham Christmas hampers and Holmer Green Village Society speed watch signs.

Community grants in the pipeline included an upgrade the Colts pavilion and installation of a kitchen, installation of bike racks in Holmer Green, Holmer Green Sports Club artificial pitch and bat conservation.

It was highlighted projects currently being discussed would need to submit funding applications as a matter of urgency to secure funding before the end of the financial year.

Discussions were underway to install a community fridge in Prestwood and to create a space for young people at the library. The leads on these projects were encouraged to submit funding applications as soon as possible.

A member of the Board queried if the speed survey conducted in Prestwood on Wycombe Road from Lodge Lane to Hildreths Garden Centre covered enough of the road and if the aim of the survey was to lobby for a reduced speed limit from 40mph to 30mph. It was advised the Parish Clerk would be contacted to check if the results of the survey had been received and due to the positioning of the speed camera the survey could not cover the whole of Wycombe Road.

There was a discussion regarding HS2 and the Save Leather Lane project which was linked to bat conservation. The Chairman confirmed discussions were ongoing with senior officers at Buckinghamshire Council and EKFB regarding Leather Lane. Great Missenden Parish Council supported the submission of conservation research to be analysed by EKFB and Buckinghamshire Council's ecology team.

## **6 Trading Standards – Scams**

Pei-Ling Harper, Bucks and Surrey Trading Standards gave a presentation on scams appended to these minutes. The presentation was current at the time of the meeting, members were requested to contact Pei for further information at [peiling.harper@surreycc.gov.uk](mailto:peiling.harper@surreycc.gov.uk)

The following points were highlighted:

- Presentations and talks with community groups were essential to raise awareness of scams. There was a social prescribers talk for patients at the local surgery.
- It was essential to safeguard vulnerable residents particularly as people who were scammed once were twice as likely to be scammed again.
- The team were able to visit scam victims in their homes and support Trading Standards investigation teams to secure prosecutions against scammers. Trading Standards works in partnership with the NHS, Local Housing Authorities and Thames Valley Police.
- The different types of scams were highlighted. Postal scams included letters advising residents they had won a lottery, fake catalogues and offering physio services. Phone scams via either landlines or mobiles were also very prevalent. Doorstep scams included visits from Nottingham Knockers selling fake items and rogue traders. Online scams targeted residents through emails and fake websites.
- The current scams targeting residents included: a free kettle from Currys, Paypal email reporting suspicious activity on your account, prepayment meter scam, Council tax rebate scam, advance fee scam from loan sharks, romance scams and a discount on your phone bill to help with the cost of living.

The steps to safeguard residents to prevent fraud were listed. The call blocking service Truecall was useful to prevent nuisance calls. Doorbell cameras were installed for victims of doorbell scams. Free sticker packs raised awareness of scams and support was available for victims of illegal money lending.

## **7 Buckinghamshire Fire Service Update**

Stuart Grosse, Bucks Fire and Rescue Service gave a presentation on Buckinghamshire fire service.

The following points were highlighted:

- The Buckinghamshire and Milton Keynes Fire Authority is made up of 5 Milton Keynes City Councillors and 12 Buckinghamshire Council Councillors. The Chair of the Fire Authority is Simon Rouse.
- The organisation has 300 full time staff, 96 part time staff and 126 support staff.
- There were 9 full time fire stations, 7 of which have on call units. The urban search and rescue modules would be closing next year due to funding cuts. The Authority was funded largely by council tax payments, with staffing the biggest cost.
- Community safety initiatives to promote safer homes included home visits to ensure smoke detectors were installed, safeguarding neighbourhoods, promoting safer roads and environments, investigating fly tipping and water safety.
- The Missendens area falls under the Amersham service delivery area.

Missendens has an on call fire station. The Amersham service area community priorities included reduction in accidental dwelling fires, reduction in secondary fires, deliberate fires and community engagement. There had been seven secondary fires in Missendens and six fires in Prestwood and Kingshill.

- The record temperatures in summer 2022 presented many challenges for the fire and rescue team. July and August resulted in the first ever Met office red warning for heat particularly 18<sup>th</sup>/19<sup>th</sup> July. A major incident was declared by Buckinghamshire Fire and Rescue on 19<sup>th</sup> July with two major fires in the north and south of the county.
- The volume of calls taken by Thames Valley Fire Control Service on 19<sup>th</sup> July were 439% higher than previous years. The authority was looking to purchase 4x4 vehicles and to provide greater extreme temperature training for staff to prepare for rising temperatures in future summer.
- New challenges for the team included HS2 the construction of the second longest tunnel in the UK, climate change and rising temperatures and development in Buckinghamshire.

The Chairman highlighted the HS2 tunnel fire in the south portal in Hertfordshire. It was confirmed the fire safety system activated correctly and staff had a safety cell to shelter in. The Hertfordshire Fire crew tackled the fire without need for assistance. The review and project team were liaising to discuss lessons learnt from the fire. It was advised HS2 does not currently provide extra funding to the fire service.

A member queried how an on call fire station differed to a full time station. The on call station was crewed by part time firefighters who lived or worked locally to the fire station. They were alerted by the app or phone to respond to the station. There was a need for more part time fire fighters in the Missendens area. Members highlighted they would promote the role via various community channels to encourage more volunteers.

## **8 Project Updates**

Cllr Mike Johnstone from Great Missenden Parish Council provided an update on the intra-parish Great Missenden improvement works. The following points were highlighted:

- There were three phases to the project with work completed at both ends of the High Street including Abbeyfield corner, the library corner, the cage and fire station. The improvement works included installing benches, cycle stands and planting bulbs to make better use of the area.
- Work had been carried out by the library and Abbeyfields without the need for traffic lights. Special thanks was passed on to the church and fire station for providing use of their car park for deliveries.
- The next phase of the project was weather dependent however; it was anticipated the work would be completed by early February 2023. It was highlighted an opening ceremony to celebrate the improvement works could be scheduled for spring.

Kyle Banks provided an update on Missenden Walled Garden. The following points were highlighted:

- The Walled Garden received an initial grant in August 2021 for the 'Train the Trainer' scheme which was completed in August 2022. The main grant was to provide a sustainable training and learning environment alongside horticultural training. This formal training supported adults with learning disabilities.
- In the last year the Walled Garden doubled the number of people they support. Training sessions were run in Aylesbury including work with the Bucks Bee Keeper Association.
- The Walled Garden was based at Missenden Abbey and worked closely with Buckinghamshire New University Head of Sustainability based at the High Wycombe Campus. Working with Abbeyfield House in Great Missenden had led to other opportunities to work with Abbeyfield House in Amersham. The team worked with people with milder learning difficulties to mentor and develop their skills. Whilst assisting members to attain qualifications internships were also available through the Rothschild Foundation.
- Work was underway with Council officers to support adults with higher needs. The grant helped to provide specialist communication training with a focus on Makaton training around communication delivery.
- The public health team at the Council were supporting with the Grow It Cook It Eat It initiative. The Walled Garden already provided produce for Missenden Abbey with any surplus produce used to train members on cooking and food hygiene.
- The Walled Garden received a good to excellent rating at the three-year Council inspection. In 2023 investment would be used for a new cabin to help with the 45 people supported. There would be an initiative to increase biodiversity and involve Prestwood nature.

A member of the Board highlighted they could assist with applications to HS2 for community funding.

## **9 Community Matters**

Liz Charleston, Community Board Manager highlighted the Tourism and Visitor Economy survey was live and would close on 17<sup>th</sup> February

[Have your say – what would you like to see from tourism in Buckinghamshire? | Buckinghamshire Council](#)

The Transport Strategy and Local Cycling and Walking Infrastructure Plan consultation closed in December and an update would be provided once received.

A Member of the Board enquired about the results of the Community Safety survey. It was advised the Board would share the results once they were released.

## **10 Date of next meeting**

Thursday 20th April 2023 3pm-6pm (event)

The next meeting is a community event to be held at Prestwood Community Centre. The event would host the Proud of Bucks Awards with nominations open until 12<sup>th</sup> February [Proud of Bucks Awards | Buckinghamshire Council](#)

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## **An update for Community Boards from Buckinghamshire Council (Issue 1 2023 – January 2023)**

### **Local Heritage Listing**

Using government funding, the council has developed a Local Heritage List to protect some of the most important heritage sites in the county that contribute to the local character of Buckinghamshire.

The Local Heritage List identifies locally significant heritage sites and celebrates their contribution to local identity and character. These sites include historic buildings (houses, chapels, agricultural and industrial buildings), archaeological sites (upstanding earthwork remains and buried sites), formal gardens, public open spaces, public works of art, monuments and street furniture.

Sites were nominated by local communities and council staff and evaluated by the council's heritage and archaeology team with volunteers also working on the project.

The Local Heritage List is different to statutory listing and designations (e.g. Grade I, II and II\* Listed Buildings, Scheduled Monuments, and Registered Parks and Gardens), which are assessed nationally by Historic England.

Assets on the Local Heritage List will be recognised and considered in any future planning applications, helping to protect local heritage assets for future generations to enjoy. There have been more than 2,653 nominations for inclusion on the list and 771 of these sites are now being brought forward for adoption in Phase 1, with the rest being assessed for Phase 2.

To view a list of nominated sites, please visit the [Buckinghamshire Local Heritage List website](#).

### **ORCS funding for EV charge locations**

After successfully securing £407k from the [Office for Zero Emission Vehicles](#) (OZEV) via their [On-Street Residential Chargepoint Scheme](#) (ORCS), the council will now be installing 128 new EV parking bays in 16 of its car parks across the county – with work being completed by April 2023.

We are now looking for other opportunities to broaden the public charging network in local town and village community car parks in Buckinghamshire.

Our aim is to submit a combined bid to the On-Street Residential Chargepoint Scheme (ORCS) in March 2023, to provide the funding for this initiative. We will work alongside town and parish councils to assess what type of chargepoint might be suitable for each site, calculate the cost of installation and the power connection costs, and liaise with EV chargepoint suppliers on behalf of town and parish councils. We can also help to procure and manage the installation.

We are asking town and parish councils to contact [evcharging@buckinghamshire.gov.uk](mailto:evcharging@buckinghamshire.gov.uk) by 27 January with any sites they wish to suggest or to discuss with us.

Find out more about [Buckinghamshire Council's 5-year Action Plan](#) to support the transition of the county to EVs.

## **Local Plan update – sites to be published following call for sites**

Following the 'Wider' call for sites last year, over 700 sites have been submitted for consideration as land for possible future development within Buckinghamshire. Our previous calls for brownfield sites resulted in 300 sites being suggested. An interactive map showing these has now been published at [Brownfield CFS 2021-22 \(arcgis.com\)](#)

A list of other sites which have been submitted as part of our wider call for sites will be available in the coming weeks. Officers have now started the process of evaluating each of the sites against the criteria of suitability for their chosen use, availability and deliverability over the plan period to 2040.

Work has commenced on an Employment and Retail Evidence Study and a Sustainability Appraisal Scoping Report (we expect to consult with the relevant statutory bodies on this shortly). We are in the process of appointing consultants for several other studies which are needed to inform the plan.

We are currently working to set out the overarching vision and objectives for the Local Plan for Buckinghamshire which will shape our work going forwards. In accordance with good practice on community engagement, the team is working on a forthcoming public consultation which will enable people to comment and give feedback on the draft Vision and Objectives.

## **Visitor Economy survey**

Buckinghamshire Council has launched a new Tourism Survey which will help to shape the future of Buckinghamshire's visitor economy sector. The council is inviting input from residents, businesses and key stakeholders which it will use to help identify new opportunities and to support the future growth of the visitor economy across Buckinghamshire.

The survey will be an important contributor to a Visitor Economy Strategy currently being developed by Buckinghamshire Council and its partners. The strategy itself will aim to identify how Buckinghamshire can build on the opportunities within its visitor economy with a view to supporting businesses and creating jobs.

The survey findings will be used to get a better understanding of where to focus support for the sector and explore what tourism businesses see as their main challenges and opportunities now and in the future.

Tourism is an important part of our local economy, as visitors spending their time and money in Buckinghamshire support more than 13,000 local jobs and over 2,000 small businesses. Responses from the survey will be used to develop a strategy and action plan which will help the tourism sector in Buckinghamshire to flourish and grow, supporting local jobs, workers and industries into the future.

The survey is live now and will be running until 17 February 2023. Buckinghamshire residents, business owners and other tourism stakeholders can complete the survey [here](#).

## **Current and upcoming consultations**

As well as the Tourism Survey, take a look here to view other current consultations:

### **Buckinghamshire Council consultations**

Current consultations and surveys from Buckinghamshire Council are available to view on our website <https://yourvoicebucks.citizenspace.com/>

Where appropriate, we also list NHS consultations and surveys as well.

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# Scam Awareness

Pei-Ling Harper  
Bucks and Surrey Trading Standards



# What do we do?

- Prevent scams by raising awareness
- Safeguard vulnerable residents from scams
- Support scam victims
- Support Trading Standards Investigations Team
- Work in partnership with other organisations e.g. TVP

# Types of scams



**From:** TalkTalk Customer Service <email@talkclick.com>  
**Sent:** 15 June 2022 00:04  
**To:** [REDACTED]@talktalk.net  
**Subject:** Your Latest TalkTalk Bill is Here

**TalkTalk**  
For Everyone

Your monthly TalkTalk bill is now ready.

You can view your bill and recent charges by logging in to My Account.

View and pay your bills online

Your monthly bill is here in PDF format.

Hello [REDACTED]@talktalk.net,

You can view your statement and refund as a PDF but it can take up to 48 hours before it's available. If it's not there yet, don't worry; just try again in a couple of days

[Log in to My Account](#)

Why the new look? You told us our bills were too long and too complicated. So we asked customers to describe their ideal bill - and set about designing it.

**Please read:** Failure to login, view and accept the changes, will result in temporary suspension of your service.

We're always working to improve our services to you.

Your TalkTalk team

----- Original message -----

**From:** "FWD: PENDING PAYMENT APPROVAL" <[admin@iafpc.co.in](mailto:admin@iafpc.co.in)>  
**Date:** 07/07/2022 09:57 (GMT+00:00)  
**To:** [REDACTED]  
**Subject:** Re - Today: 7 Jul, 2022 - [Reference 1254458036 - F67443B2]

Important notification from HMRC for [REDACTED]

HMRC (HM Revenue & Customs) wants to notify that you are eligible to claim a tax refund of amount £5719.27

According to calculation of your last year's fiscal activities, we have concluded that you are eligible to claim a tax refund of amount £5719.27.  
You can submit an application to claim your refund by clicking on "Claim Now" below.

[Claim your money today.](#)

You are just a few steps away from claiming your tax refund and get it deposited in your account. You can also get this settled in your next tax return just by ignoring this email .

Crown Copyright



04:22

Texting with 07542 336711 (SMS/MMS)

GOVUK:You are eligible for a discounted energy bill under the Energy Bills Support Scheme.You can apply here: [https://energybillgov-rebate.com](https://energybillgov-rebate.com/)  
/

04:22

# Online Scams

**NHS** Search

Health A-Z Live Well Care and support Pregnancy NHS services

[Coronavirus vaccination](#)

## Confirm your coronavirus vaccination

**Hard Copy and Digital Covid-19 Passport**

While restrictions on travel could prevent coronavirus transmission in the short term, hard copy and digital passports showing COVID-negative and vaccination status may help reopen airports and other badly hit areas of the economy.

Use this service to confirm you are coronavirus (COVID-19) vaccinated and receive your new passport.

You will need to:

- Confirm your personal details
- Wait 5 to 10 working days until you receive your Passport at your home address
- Use your new passport for travel without restrictions

This is a very important step to live safely and freely alongside the virus

### Who can use this service

You can only use this service if you have received an email/SMS regarding this invitation. You can not use this service for anyone other than yourself.

You are also free to reject this invitation, your appointment will be issued to the next person in line in that case.

Please understand that the number of passports that we need to issue is very high, if you ignore or reject this invitation you might have to wait up to 12 months until you receive another one

Please confirm or reject your invitation by selecting an option below.

**Reject invitation** **Accept invitation**

**NHS** Confirm your invitation

Invitation status: **Accepted**

Coronavirus vaccination program

## Complete your application

Please complete the following form using your information to submit a reply. It will help us to verify your identity and confirm your selection.

### Personal information

First name

Surname

Date of birth  
For example, 15 3 1984

Day Month Year

Mother's maiden name

### Address

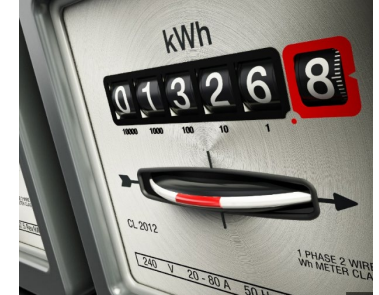
Mobile number

**Continue**

[Accessibility statement](#) [Cookies](#) [Privacy policy](#) [Terms and conditions](#)

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# Current Scams



Page 19



Dylan attempted to deliver your parcel today but no one was home. You can reschedule a new date, via: <https://postoffice-depot.help>

18:29



# Safeguard against scams

**Buckinghamshire & Surrey**  
trading standards



1 Never disclose  
security details

2 Don't assume  
everyone is genuine

3 Don't be rushed

4 Listen to your instincts

5 Stay in control



# Call blocking

Page 21

- Protect from nuisance and scam calls
- Extra safety for vulnerable users
- Part of phone
- Separate unit



Buckinghamshire & Surrey trading standards

trueCall™  
STOPS NUISANCE CALLS

Are you worried about nuisance phone calls?

Many of these calls are scams that aim to con people out of money. Unfortunately they're on the increase but a trueCall device will block nuisance and unwanted calls

The advertisement features a photograph of an elderly man with glasses talking on a white corded telephone. In the top right corner, there is a logo for 'Buckinghamshire & Surrey trading standards' with two circular icons. A circular inset on the right side of the ad shows a white 'trueCall B Secure' device. The text 'trueCall™ STOPS NUISANCE CALLS' is written in a blue circle above the device. Below the device, the text asks 'Are you worried about nuisance phone calls?' and explains that many of these calls are scams and that the trueCall device will block them.

# Doorbell camera

- **Average loss before camera installed £18,300 (highest loss £234,650)**
- **Average age recipient 75 years old (youngest 27 yrs, oldest 101 yrs)**
- **Improvement in wellbeing by 18.3%**
- **60% increase in confidence in answering the door**



# Sticker packs

**Buckinghamshire & Surrey**  
trading standards

**Scams**  
Trading Standards  
Sticker Pack

**Phone sticker**

Asking for money or bank details? **HANG UP!**  
0800 223 1133

**Cheque book sticker**

FOR HELP AND ADVICE on prizes, draws or prizes, call Order Gateway **0800 223 1133**  
**THINK TWICE ASK ADVICE**

**Computer Sticker** - place these stickers on your computer, tablet or mobile phone to remind yourself to Take Five before parting with any personal or bank information.

Trading Standards  
**STOP COLD CALLING**  
Sticker Pack

The Consumer Protection from Unfair Trading Regulations 2008

**WARNING**

We do not deal with uninvited traders

**PLEASE LEAVE AND DO NOT RETURN**

Failure to do so is a criminal offence

Stick this outside your front door



# Illegal Money Lending

- What is a loan shark?
- Where to get help
  - 0300 555 2222
  - [www.stoploansharks.co.uk](http://www.stoploansharks.co.uk)
  - Facebook – stoploansharksproject
  - Reportaloanshark@stoploansharks.gov.uk

**STOPLOANSHARKS**  
Intervention . Support . Education



*#FriendsAgainstScams*  
*www.friendsagainstscams.org.uk*



**Any questions?  
Any help required?  
Can you help us?**

**[peiling.harper@surreycc.gov.uk](mailto:peiling.harper@surreycc.gov.uk)  
07976073587**

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Buckinghamshire  
Fire & Rescue Service

Fire & Rescue Service updates

Missendens Community Board



## POINTS OF DISCUSSION

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01 Our organisation

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02 Community safety initiatives

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03 Summer pressures 2022

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04 New challenges



# Our organisation



# Buckinghamshire & Milton Keynes Fire Authority



Page 30

## How is the Authority made up

- 5 councillors from Milton Keynes council
- 12 councillors from Buckinghamshire Council
- 11 conservative, 3 Labour, 3 Liberal Democrat



**Simon Rouse**  
Chair of the Fire Authority



# Buckinghamshire Fire & Rescue Service

Page 31

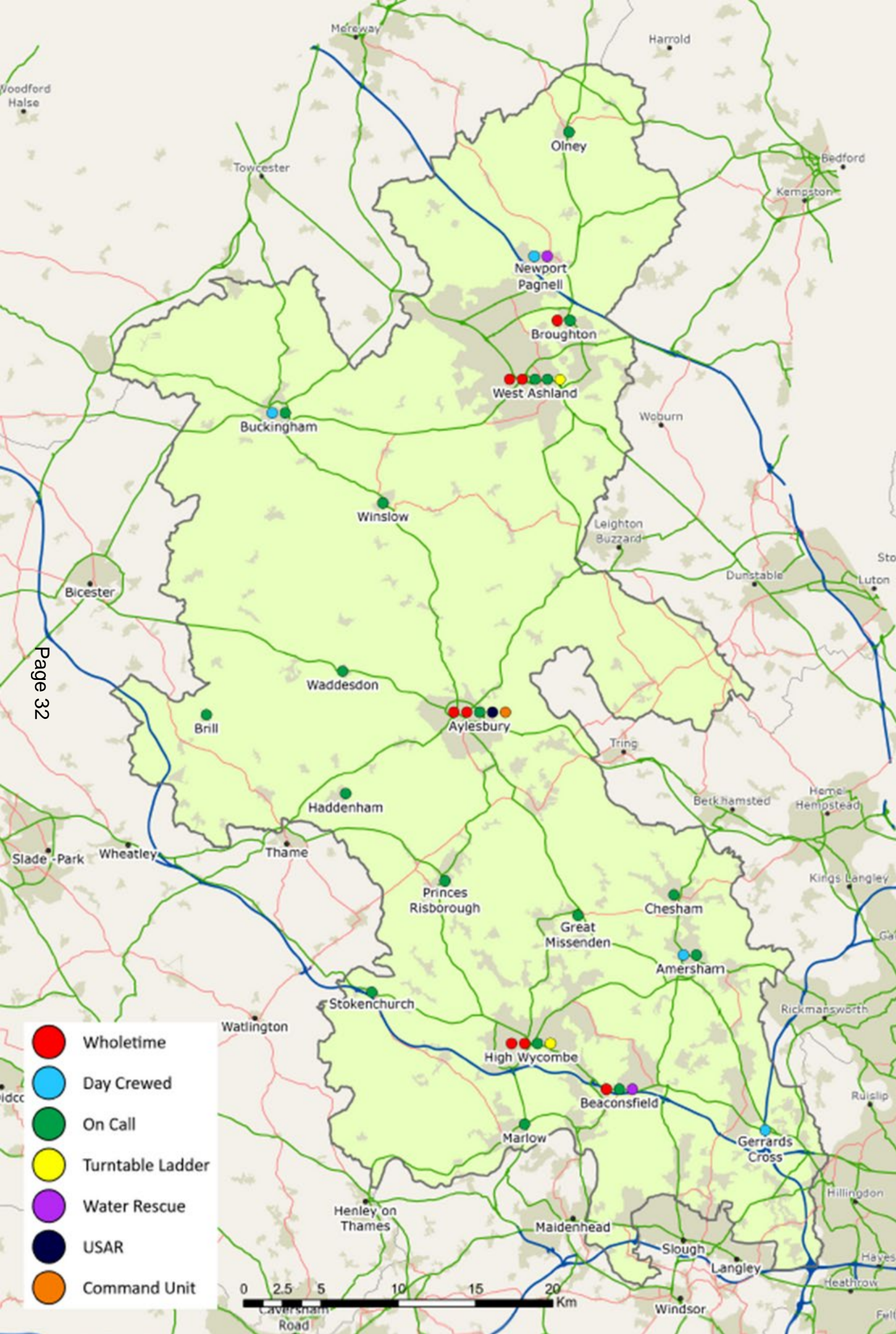
## Our people

- 300 Wholetime (full time) Operational staff
- 96 On-Call (part time contracted) Operational staff
- 126 support staff



**Jason Thelwell**  
Chief Fire Officer





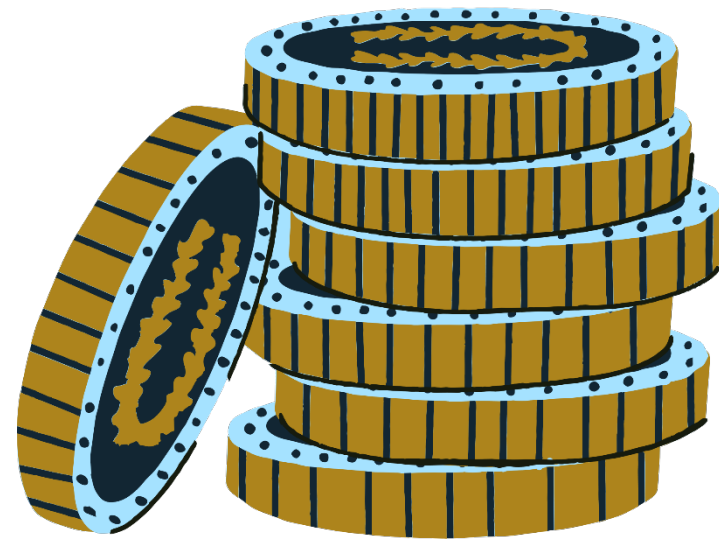
# Our Fire Stations

- 9 Wholetime stations, 7 of which have On -Call units
- 10 stand alone On -Call stations
- 30 Fire Appliances
- 10 specialist appliances
- 5 Urban Search and Rescue Modules





# Our finances



SOURCE	£ M
Business Rates and Revenue support Grant	£9,389
Specific Grants	£1,110
Council Tax	£22,981
<b>Total</b>	<b>£33,480 Million</b>



# Community safety initiatives



# Our vision

To ensure Buckinghamshire and Milton Keynes are the safest places in  
England in which to live, work and travel.



# OUR FOUR COMMUNITY SAFETY PRIORITIES



SAFER HOMES



SAFER NEIGHBOURHOODS



SAFER ROADS



SAFER ENVIROMENT

The community safety priorities under pin, what we call internally, our Prevention Strategy which has been rewritten for 2022.



# Amersham Service Delivery Area



## Service delivery areas

Community Prevention is divided into Service Delivery Areas with a wholetime station at its core

**Missendens** area forms part of the Amersham Service delivery area

- Wholetime Station- Amersham Fire Station
- Station Commander Adam Moore
- On-Call Station-Missenden Fire Station
- Station Commander Paul Henderson (On-Call Station Commander)

### Better Understanding the Local Community, Risk and Incident Trends

This document is designed to assist all staff to understand the local community and environment within Amersham Service Delivery Area. This report includes information about demographics, the built environment and fire service specific risks within Amersham Service Delivery Area.

This document is an introduction into the local demands and challenges which are specific to Amersham Service Delivery Area and should be a building block to inform the development of Amersham station plans and activities.

# Amersham service area

## Community safety priorities

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### Reduction in accidental dwelling fires

Focusing on less affluent/larger family households of the Chiltern area.



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### Reduce Secondary fires

In Chiltern Area



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### Suspected Arson / Deliberate fire setting

Chesham Area



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### Community Engagement

Throughout the Chilterns



# Summer pressures 2022

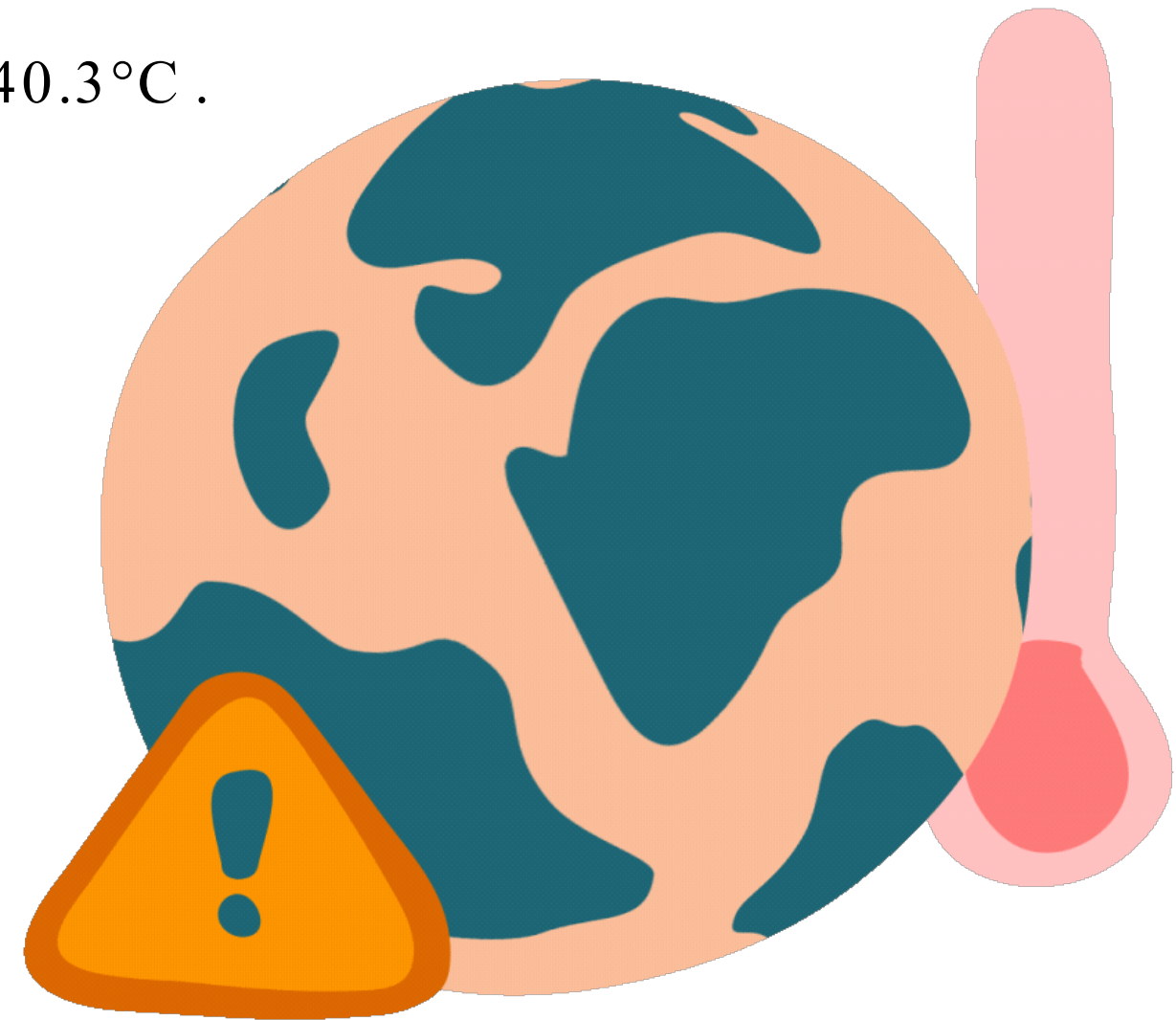


# Record temperatures

The months of July (16 - 19) and August (9 - 15) 2022, brought record high temperatures and dry weather that presented many challenges for Fire and Rescue Services (FRSs) and other emergency responders across the country.

The Met office issued its first red warning for heat affecting central and south England, which was in place for 18 & 19 July.

On the 19 July the UK recorded its highest ever temperature of 40.3°C .





# Major Incidents declared

By Buckinghamshire Fire & Rescue

On Tuesday 19 July two major incidents were declared, one in the north of the county at 13:05

- Kiddi Caru Nursey Walnut Tree Milton Keynes

One in the south of the county at 14:37. Whitehouse Farm,

- Wooburn Moor, High Wycombe

In the following three hours, BFRS supported by neighbouring FRS's were also mobilised to large scale, protracted incidents at Chearsley, Buckland and Denham resulting in resources being exceptionally stretched.



# Service Wide Major Incident

Servicing five major fires across our area, two of which were declared major incidents from the scene of operations, triggering the declaration of a Service wide major incident, supported by the Thames Valley Local Resilience Forum (TV LRF).

BFRS were ably assisted by many of our neighbouring Services including Oxfordshire, Northamptonshire, Bedfordshire, Royal Berkshire, Hertfordshire and a specialist water carrier from Dorset and Wiltshire, despite them all being under operational pressures themselves.



MAJOR  
INCIDENT

# Calls taken by Thames Valley Fire Control Service (only) for incidents in Bucks

Major incidents were declared by fifteen FRSs across the country including neighbouring services in London, Bedfordshire and Hertfordshire, as a result of the devastating outbreak of fires.

The Service attended an unprecedented number of calls, including many fires in the open / wildfires.

BFRS has debriefed, reviewed and collated the information from this period to improve our service delivery and staff welfare at future events.

DATE	Prev five-year average	2022	Increase %
16- Jul	48	180	%
17 Jul	48	78	64%
18- Jul	64	85	34%
19- Jul	41	220	439%
09 - Aug	45	108	139%
10- Aug	40	75	89%
11 Aug	49	108	121%
12- Aug	44	157	258%
13- Aug	50	106	111%
14 Aug	45	96	115%
15- Aug	41	84	105%

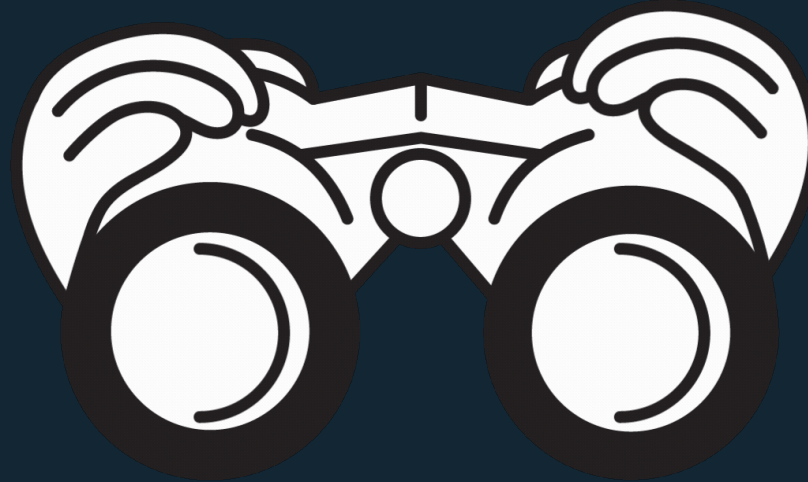


# New Challenges



# Horizon scanning

- HS2 – the second longest tunnel in the UK will be beneath the Chiltern Hills
- Climate change -hotter summers, wetter winters
- Development within Buckinghamshire and Milton Keynes
- Fire Reform White Paper





**ANY QUESTIONS**





An Intra-Parish project

# GREAT MISSENDEN IMPROVEMENT WORKS



Great Missenden & Prestwood  
Revitalisation Group



Community  
Boards

# Great Missenden Village Improvement Project

## Locations

1 Link Road A4128 junction with the High Street (SP894014)

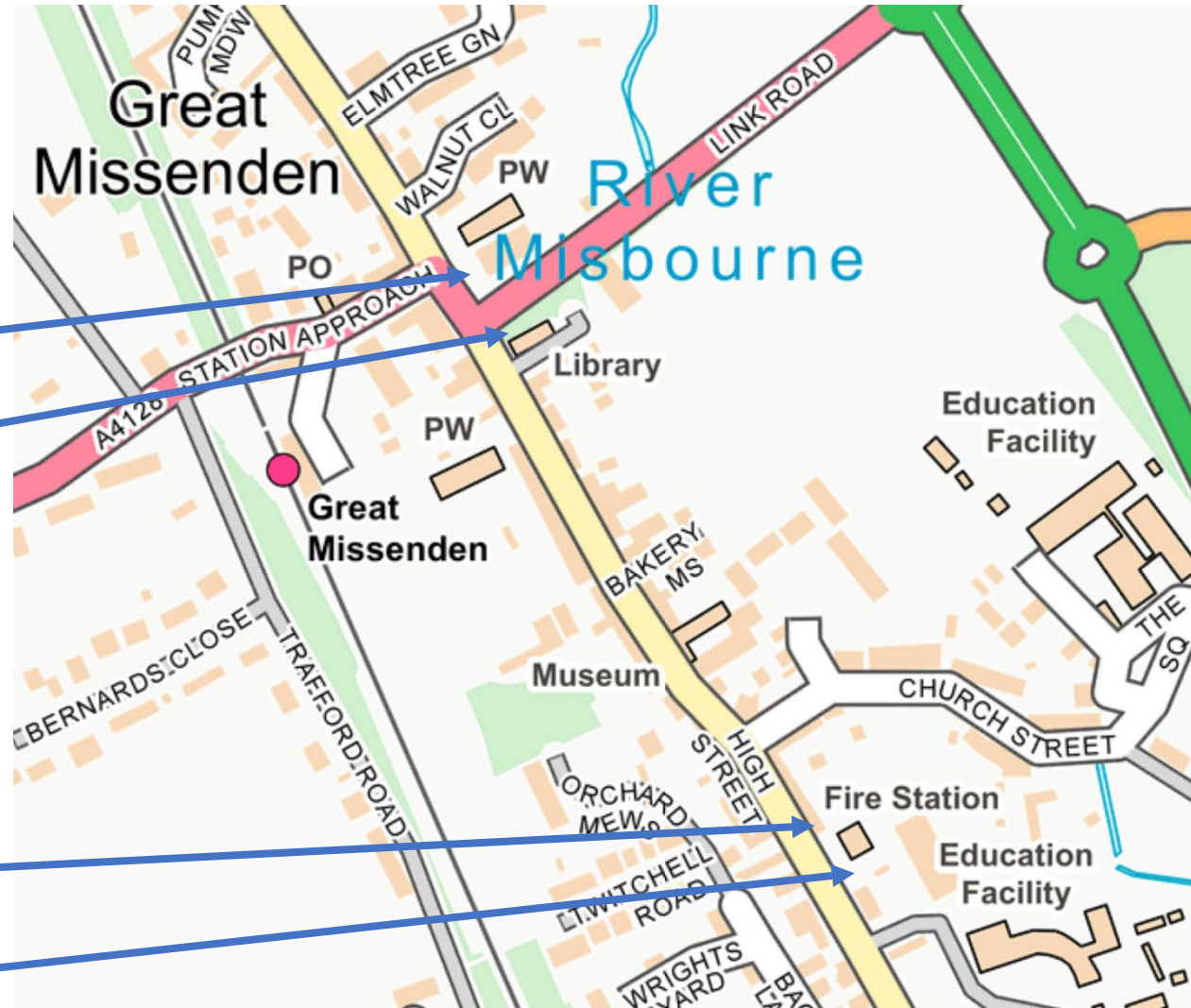
1.1 Abbeyfield corner

1.2 Library corner

2 Fire Station along the High Street (SP896011)

2.1 The cage

2.2 The Fire Station







**By the  
library**



SQUIBBLING

- Work on the cage site



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